

A2H, 42J, 42J  
20/06/19

भारत सरकार  
GOVERNMENT OF INDIA  
सीमा शुल्क आयुक्त (पत्तन) कार्यालय  
OFFICE OF THE COMMISSIONER OF CUSTOMS (PORT)  
सीमा शुल्क सदन, 15/1 स्ट्रैंड रोड, कोलकाता- 700001  
CUSTOM HOUSE, 15/1 STRAND ROAD, KOLKATA- 700001

**F.No. S60(Misc)-150/2017 A(G)Pt. I**

**Date: 24.07.2019**

RTS/KOL/CUS/Port-476 dt: 25.07.19/A(6)

To,  
Shri Jitender,  
G-9, Skyview Building, Opp. Gem House,  
2nd Mile, Sevoke Road,  
Siliguri, PIN-734001.

**Subject: - Reply of RTI Application(s) vide Reg. No. CCUKL/R/2019/50075 dated 05.06.2019, CCUKL/R/2019/50076 dated 07.06.2019 & CCUKL/R/2019/50079 dated 08.06.2019 respectively- reg.**


Please refer to your RTI Application(s) vide Reg. No. CCUKL/R/2019/50075 dated 05.06.2019, CCUKL/R/2019/50076 dated 07.06.2019 & CCUKL/R/2019/50079 dated 08.06.2019 respectively, received in this Office from CPIO & Deputy Commissioner of Customs, RTI Cell (Port), Custom House, Kolkata under F.No. S60-07/09-RTI (Port) Pt.5. on 25.06.2019.

The Reply of RTI(s) are given below:

| Sl No | RTI Registration No. with Date      | Query Text  | Reply  |
|-------|-------------------------------------|---|--|
| 1     | CCUKL/R/2019/50075 dated 05.06.2019 | Please inform the actions taken to solve the problem complaint registration Number-PMOPG/E/2019/02605 03 on CPGRAMS portal    | <del>Both</del> The cases have been adjudicated vide Orders-in-Original No.KOL/CUS/ ADC/ Port/49/2019 dated 21.05.2019 and KOL/CUS/DC/517/ Gr.VI/ 2019 dated 13.06.2019. |
| 2     | CCUKL/R/2019/50076 dated 07.06.2019 | Please inform the solutions given to the complainant of complaint registration Number-PMOPG/E/2019/02605 03 on CPGRAMS portal | Same as above  |
|       |                                     | Please inform the time taken to solve the complaint registration Number-PMOPG/E/2019/02605 03 on CPGRAMS portal               | 20 Days (Port Commissionerate)   |

| Sl No | RTI Registration No. with Date         | Query Text  | Reply   |
|-------|--|---|---|
| 3     | CCUKL/R/2019/50079<br>dated 08.06.2019 | Please inform the actions taken to solve the problem complaint registration Number-PMOPG/E/2019/02942 43 on CPGRAMS portal    | The case has been adjudicated vide Order-in-Original No. KOL/CUS/DC/517/Gr.V I/2019 dated 13.06.2019. |
|       |  | Please inform the solutions given to the complainant of complaint registration Number-PMOPG/E/2019/02942 43 on CPGRAMS portal | Same as above   |
|       |  | Please inform the time taken to solve the complaint registration Number-PMOPG/E/2019/02942 43 on CPGRAMS portal               | 22 Days (Port Commissionerate)  |

In case the applicant is not satisfied with the information provided above, an appeal against the same may be preferred before the Appellate Authority, Shri D. Satish, Joint Commissioner of Customs (Port), 1<sup>st</sup> Floor, Custom House, Kolkata-700 001 within thirty (30) days from the date of receipt of this letter.



(Basant Kumar)

Deputy Commissioner of Customs (A-I) & CPIO  
Custom House, Kolkata

Copy to:

- 1) Dy. Commissioner of Customs & CPIO, RTI Cell, Port, Custom House, Kolkata for allotment of running serial number.
- 2) Assistant Commissioner of Customs & CPIO, CCO, Custom House, Kolkata.
- 3) Dy. Commissioner of Customs & CPIO, EDI, Port, Custom House, Kolkata. for uploading the reply on the website of Kolkata Customs.