



भारतसरकार

GOVERNMENT OF INDIA

सीमाशुल्कप्रधानआयुक्तकार्यालय (विमानपत्तनऔर प्रशासन)

OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (AIRPORT & ADMN)

एयरकार्गो कॉम्प्लेक्स, एन.एस.सी.बी.आई.एयरपोर्ट, कोलकाता-700052

AIR CARGO COMPLEX, NSCBI AIRPORT, KOLKATA- 700052

MAIL- DBKIGSTR-APKOLCUS@GOV.IN

RECEIVED
CRU
(Central Registry Unit)

19 MAR 2021

Airport Complex (Customs)
Airport, Kolkata-52

F.No. S60(Misc.) – 300/2016 CCX

Date: 17.03.2021

STANDING ORDER 06 /2020

Subject: Helpdesk for pending Drawback/IGST cases.-reg.

Kind Attention of Exporters in view of Trade Notice dtd. 14.04.2020 & PN no. 30 dtd. 22.04.2020 is drawn towards the Pending of Drawback at ACC due to Compliance from Exporter/CHA Airlines. The Case wise Pendency and required compliance is as follows:

Sl No.	Pending At	Remark
1.	SAMPLE	a. Exporter/ CHA are requested to send their representative to Finalize the Drawback Sample pending for valuation purpose. b. Samples which are pending at CLRI due to non payment of Testing Fees at CLRI are requested to Consult at CLRI.
2.	EXPORTER	The exporters and trade associations is hereby informed that to submit their queries replies through email at dbkigstr-apkolcus@gov.in .
3.	EGM NOT FILED	The Airlines may be consulted to file the EGMs where required. All Airlines Blue Dart, Indigo, Spice Jet Airlines etc may be contacted regarding EGM error Clearance. The EDI Section at ACC will resolve the matter as soon as the compliance been made from Airlines end.
4.	EGM ERROR	A Dedicated Mail has been created to Clear the SB pending at EGM error list may uploaded in the website of Kolkata Customs. http://kolkatacustoms.gov.in/Airport/ .
5.	IGST SB pending in SB005.	Exporter/CHA are requested to Submit a copy of ICEGATE status of the Shipping Bill along with Invoice Copy either through email dbkigstr-apkolcus@gov.in or Central Registry Unit at ACC.
6.	IGST SB pending in PFMS Correction	Exporter/CHA are requested submit a copy IEC, a cancelled cheque a forwarding letter in which Bank Account Details(IFSC, Account No., AD Code and Bank Address) are mentioned. They can forward these detail at the dedicated mail mentioned above.

Further, A meeting with Exporter/ CHA or Representative of Exporter/CHA will be held every Week on Thursday and if that day falls under Compulsory Holiday the Next working day will be scheduled for meeting at ACC to resolve the Grievances raised by all concerned Parties.

(NAVEEN RANA, IRS)

17/03/2021

DEPUTY COMMISSIONER OF CUSTOMS,
DBK & IGST, ACC, KOLKATA-700052

Copy To:

1. The Pr. Commissioner of Customs(A&A), Custom House Kolkata
2. ADC/JC of Customs(A&A), Kolkata
3. EDI SECTION/Computer Cell, Custom House Kolkata for uploading in Website.
4. DBK & IGST CELL, Custom House Kolkata
5. Notice Board.