



GOVERNMENT OF INDIA
OFFICE OF THE COMMISSIONER OF CUSTOMS (PREVENTIVE)
WEST BENGAL, KOLKATA
CUSTOM HOUSE, 3rd FLOOR, 15/1, STRAND ROAD, KOLKATA-700001

PUBLIC NOTICE NO.09/2015

Dated: 14.12.2015

Subject: Special measure for liquidation of pending Drawback Claims in case relating to NEFT/RTGS Failure - regd.

Attention of exporters and other stakeholders is drawn to the matter relating to this Commissionerate where it has been observed that in some cases, the drawback amount could not be credited to exporter's account due to reasons like; invalid receiver IFS code, account inoperative, wrong account number, account type not found and special characters not allowed etc. In such cases, undisbursed amount is returned by the bank to the Government exchequer. It has been decided that manual cheques will be issued to the exporters against such NEFT/RTGS failure transactions after verifying the genuineness of the drawback claim and credentials of the exporter.

For the manual disbursement against NEFT/RTGS failures affected exporters should apply in the prescribed format 'DBK-1' annexed hereto. A copy of the relevant Shipping Bill along with BRC should accompany the application form. After scrutiny of the said application Pay Order shall be issued to the concerned exporter. The said Pay Order shall be produced before the C.A.O., CC(P), W.B., Kolkata within three months of its issuance for collection of cheque.

In case of any difficulty, exporters may contact to the Deputy/Assistant Commissioner of Customs, Drawback Cell, CC(P), W.B., Kolkata.

All concerned are requested to take note of the above and act accordingly.

Sd/-

[Dr. N. K. SOREN]

Commissioner

CC(P), West Bengal, Kolkata.