

GOVERNMENT OF INDIA  
OFFICE OF THE COMMISSIONER OF CUSTOMS  
15/1 STRAND ROAD, CUSTOM HOUSE, KOLKATA-700001

F.No. S40(EDI)-10/2016

Dated: 20.04.2018

**Public Notice No. 34 /2018**


The IT infrastructure of ICES 1.5 application is undergoing migration to new Platform from 22.00 hours on 21.04.2018 to 09.00 hours on 22.04.2018. During this period, the Customs Applications would not be available to the trade users, participating government agencies and CBEC officials.

In view of the above, the following advisory is being hereby issued for the benefit of all concerned:

- i. The filing of declarations (Bill of Entry, Shipping Bill, Import General Manifest and Export General Manifest) would be halted at 22.00 hours on 21.04.2018, on account of preparation for the said activity.
- ii. All field officials are advised not to generate IGST and Drawback Scrolls from 22.00 hours on 21.04.2018.
- iii. Section 48 approvals should also be stopped at 22.00 hours on 21.04.2018.
- iv. The Customs application is expected to be made available to the users after 09.00 hours on 22.04.2018. In case of any extension in timelines beyond that specified above, for any unforeseen reasons whatsoever, suitable and necessary instructions/advisory would be communicated by DG Systems.

In case of any difficulties, the following help desks can be contacted over the phone or by email.

Help Desk	Email	Contact No.
Saksham Seva Helpdesk (only for Departmental officers)	saksham.seva@Icegate.gov.in	18002662232and 18001214560
ICE Gate Help Desk	icegatehelpdesk@icegate.gov.in	180030101000
EDI Help Desk, Kolkata (Port)	Sysmgr.ccu1@icegate.gov.in	9836580363-SCP (EDI) 9830021773-EA(EDI)

  
Manish Chandra  
Commissioner of Customs (Port),  
Custom House, Kolkata.

To,

- 1) All concerned Departmental Officers, Stake Holders and the Members of the Trade
- 2) EDI for uploading in the website of Kolkata Customs (Port).